

Amplify

HEARING & DIAGNOSTICS

CELEBRATING 5 YEARS!

Locally Owned & Independent
PHONE 02 6021 7500

NEWSLETTER NO. 5
OCTOBER 2017 TO 2018

Fun fact: The outer ear never stops growing throughout one's lifetime

- Client
- Address 1
- Address 2
- City state postcode

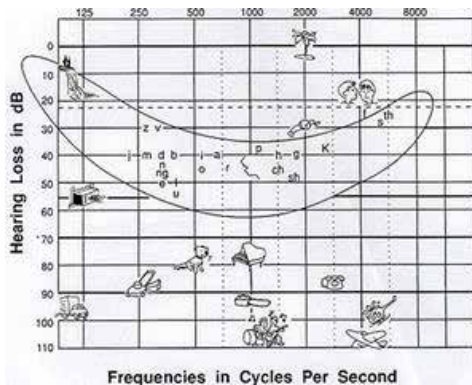
Growing family – AGAIN!

This year we celebrated the arrival of Dash, a beautiful baby boy for Liz, Andrew, Savannah and Mia.

Earlier in the year Michelle joined our administration team on Mondays and Tuesdays. She is a wonderful addition to the team and would love to help you with appointment making, hearing aid cleaning and any general enquiries.

What's your hearing range?

You get your eyes checked and visit your dentist regularly, so why not check your hearing too? Check-ups every 1-2 years will keep you informed of your hearing range and any changes that might occur.



The aim is to ensure you are hearing the very best that you can. Early intervention has been shown to have many positive outcomes for hearing health, cognition and lifestyle. The only way to know what your range really is, is to have a hearing check.

It is also important to be aware of what levels of sound are safe and what levels pose a significant risk to your hearing. Any sound over 85dB has the potential to damage your hearing and this damage could be permanent. As the saying goes, prevention is better than cure!

We offer routine hearing checks and a range of customised hearing protection products to help you keep on top of your hearing health.

Continuing education

July saw Kate complete her Diploma of Audiometry. Kate is particularly interested in adult hearing rehabilitation. As she moves into the next stages of her studies she is looking forward to spending more time consulting and putting her new found knowledge into practice.

Audiology Australia Conference 2018

Emma Shears attended this year's conference and found it was a great way to learn more about current audiological advancements. "I feel that I am now even more up to date with the latest hearing aid technologies and how particular features are likely to benefit you as a client. In the paediatric field, I was able to develop a better understanding on how to best manage young children with conductive hearing loss, in order to provide the most appropriate and personalised service. Additionally, I largely expanded my knowledge on implantable technology such as Cochlear Implants and BAHAs systems. I am enjoying applying what I have learned into all aspects of my ongoing clinical care!"

"Learning is a treasure that will follow its owner everywhere" (Chinese proverb)



Visiting Sites

This year has seen us move our **Yarrowonga** site to the Denis Medical Centre at 72 Wood Street. We are currently visiting once a month on a Wednesday and hope to increase this as we get busier, so spread the word. We also increased our **Cobram** visits to fortnightly to keep up with appointment demand in this area.

For all appointments, at any of our locations, please contact our office on 02 6021 7500.

When hearing aids aren't enough: Cochlear services

Our audiologists, Liz and Emma, have also expanded our Cochlear services. We have several patients that were referred to us by Sydney based specialists for cochlear mapping sessions and maintenance. We hope to expand this service further and open it up to a wider range of clients in the near future.

New Services – Coming soon

Wax removal


Due to the increasing difficulties our clients are experiencing getting wax removed locally and the general move away from ear syringing, we are extending our services to include wax removal. This service will require an appointment at one of our weekly clinics beginning in January 2019 and will cost \$50.00 per session. No referral will be required.



Earclear for wax removal is now available for sale in our Albury office. This solution contains Carbamide Peroxide and aids in the softening and loosening of ear wax. It is an Australian owned and made product and available for \$12.30.

Social Connections

We are always trying to find the best ways to connect with our clients and local community. With so many people using social media and the internet we are regularly updating our Web site and Facebook pages. Recently we were able to add a testimonials page to our web site. If you would like to share your experiences with hearing aids, Cochlear implants or our service in general, e-mail us at info@amplifyhearing.com.au or call 6021 7500, we would love to hear from you.

 <https://www.facebook.com/amplifyhearing/>

Web: <https://www.amplifyhearing.com.au>

Battery Special

Buy a box of hearing aid batteries for just **\$35.00**. Sale ends 31/01/2019 . (10pkts/box)



Local Donations

We love supporting our local community and this year we made donations to the following local charities: The Country Hope Convoy for Kids, The Best Border Easter Egg Hunt and Circus Quirkus.

From the Client's perspective

As a person who has endured the many trials of hearing loss over the past forty years, I have undergone numerous operations, used hearing aids, and a bone anchored hearing aid (BAHA). Three years ago, I received a Cochlear implant and now rely on this, combined with a hearing aid in the ear that still has some hearing. Following a referral from my ENT surgeon, Dr Phillip Chang, I have had the good fortune to receive support from Liz Lockett and the team at Amplify Hearing with the fitting and calibration of the external device used with the implant. The miracle of the Cochlear implant is well documented, however my long experiences with hearing devices has shown me that their potential can only be realised with competent, caring and professional support. Recently, Liz supplied me with a new hearing aid and phone clip that enables my mobile phone to be streamed to both the hearing aid the Cochlear implant. This innovation has been wonderful for me, as I was finding phone usage increasingly difficult. I am extremely grateful for the role that Amplify Hearing has played in my increased ability to enjoy the benefits of vastly improved communication in work and social environments.

Warren Jones

Why Choose Amplify?

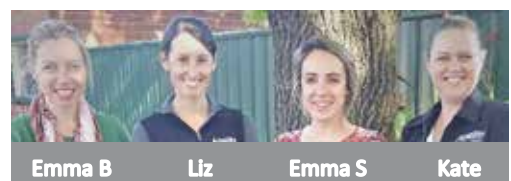
- Local, helpful clinicians and office staff, available Monday-Friday, 9-5
- 100% of people surveyed would highly recommend us to their family and friends
- Ethical and honest advice
- Independent from Manufacturers
- Free hearing aid trials for Pensioners and Private clients
- Latest in Digital hearing technology

Christmas Closure



We will be closed from Friday 21/12/2018 to Monday 7/1/2019 . For all emergencies during this time please contact 0403 814 956 . From our families to yours, we wish you a Very Merry Christmas and a safe and healthy New Year!

Thank you again for all your support; from the team at Amplify Hearing & Diagnostics



549 MACAULEY STREET ALBURY, NSW, 2640
PHONE: 02 6021 7500

EMAIL: INFO@AMPLIFYHEARING.COM.AU
WEBSITE: WWW.AMPLIFYHEARING.COM.AU