



# Amplify

HEARING & DIAGNOSTICS

## CELEBRATING 6 YEARS!

Locally Owned & Independent  
PHONE 02 6021 7500

NEWSLETTER NO. 6  
OCTOBER 2018 TO 2019

Fun fact: Hearing aids stop working when the temperature drops below 0°C

### About Us

This year is the first in many that we have not had baby news! However we did recently welcome Jordyn to our administration team.

Jordyn is super friendly and a fabulous addition to the team. She is still learning but would love to help you with appointment making, hearing aid cleaning and any general enquiries.

### AcAud Congress 2019

Earlier this year Emma Burdziejko and Kate were lucky enough to attend the National AcAud Congress in Brisbane. We are passionate about furthering our knowledge and keeping up to date with new developments within the profession, to ensure we are offering the most valuable information and advice to all our clients.

There was a huge emphasis this year on telehealth, rechargeable hearing devices and direct connectivity (hearing aids streaming directly to your mobile devices).

Telehealth will allow for hearing device fine tuning and adjustments to be done remotely without having to come into the office. A lot of manufacturers are also taking advantage of mobile phone apps to allow slight changes to your hearing device and real time reporting of satisfaction levels.

Rechargeable hearing devices have come a long way in recent months. Manufacturers have been working hard on battery life, overall device size and reliability.

There have also been some amazing developments in technology and the future looks just as exciting. There is a growing market for “hearables” or “wearables” and we look forward to working with these once they are available.

### Wax Removal

Our wax removal clinic is now in full swing in Albury. Our team of highly trained clinicians use a combination of **micro suction** and **manual extraction** to remove bothersome ear wax and debris. Excessive ear wax can impact your hearing and contribute to ear pain and infections. Micro suction is safe, comfortable and usually pain free. No referral is required for this service.

Cost: \$65 non Pensioners  
\$50 Pensioners

Call 02 6021 7500 to book your appointment.



If you would like to know more, call us on  
02 6021 7500.

### BATTERY SPECIAL

A box of hearing aid batteries  
for just **\$35.00**.

Sale ends 31/01/2020 (10pkts/box)



### VISITING SITES

**Yarrowonga** Denis Medical Clinic, 92 Woods Road Yarrowonga. Visiting monthly on a wednesday.

**Cobram** Cobram Medical Clinic, 2 Charles Street, Cobram. Visiting fortnightly on a friday.

For all appointments, at any of our locations, please contact our office on 02 6021 7500.

549 MACAULEY STREET ALBURY, NSW, 2640  
PHONE: 02 6021 7500

EMAIL: [INFO@AMPLIFYHEARING.COM.AU](mailto:INFO@AMPLIFYHEARING.COM.AU)  
WEBSITE: [WWW.AMPLIFYHEARING.COM.AU](http://WWW.AMPLIFYHEARING.COM.AU)

## Help us help you

Your feedback is important to us. It helps us to grow and ensure we are performing to the standards that you expect of us.

If you would like to share your experiences with us please e-mail us at [info@amplifyhearing.com.au](mailto:info@amplifyhearing.com.au) or call 6021 7500.

If you've had a pleasant experience why not let your friends and family know by leaving a Google Review. Keep up to date throughout the year with all our events, specials and services through our website and Facebook account, we love connecting with you all.

Web: <https://www.amplifyhearing.com.au>

 <https://www.facebook.com/amplifyhearing/>

## New Service!

### Vestibular (balance) assessments

To continue Amplify's commitment to expanding local services, this is another brand new service to the Albury Wodonga region. In previous years a full vestibular assessment required a drive to Melbourne. Now we can offer full assessments right here in Albury! These assessments are not for everyone, and will not improve your everyday balance, instead it is a whole



test battery of diagnostic assessments measuring the function of your vestibular system. Vestibular assessments require referral from an appropriate medical practitioner.

The balance system is very complex, and it is often hard to determine what the issue is. Vestibular assessment includes testing the function of the five balance organs in each ear (peripheral function), as well as central function to help diagnose an issue, rule out an issue, or suggest an appropriate referral pathway. People who will benefit from this service include those who are experiencing significant disruption to their balance, or episodes of vertigo (feeling of spinning), and are under the management of a medical professional such as an Ear Nose and Throat Specialist, General Practitioner (GP), or Neurologist.

## Local Donations

We love supporting our local community and this year we made donations to the following local charities: The Country Hope Convoy for Kids, Circus Quirkus, The Holbrook Sheep Show.

## Expansion to Cochlear Implant services!

We are excited to announce an expansion to our Cochlear Implant services! Over the course of this year Liz has been busy attending extra training with Hearing Implants Australia and Cochlear Headquarters in Sydney, as well as the Royal Victorian Eye and Ear Hospital Cochlear Implant Clinic and Cochlear house in Melbourne in order to expand our services for cochlear implant recipients and candidates in both NSW and Victoria.

We can now lessen the burden of having to travel 3-5 hours one way for audiological cochlear implant services, and are able to offer bulk billed appointments in our Albury office to eligible patients. Our services include pre-implant candidacy assessments, switch on's, mapping, speech recognition assessments, check-ups and adjustments.



**To find out more just give us a call on 02 6021 7500.**

## Christmas Closure

We will be closed from 12pm Tuesday 24/12/2019 to Monday 6/1/2020. For all emergencies during this time please contact 0428 276 356.



*From our families to yours, we wish you a Very Merry Christmas and a safe and healthy New Year!*



Thank you again  
for all your support;  
from the team at  
Amplify Hearing & Diagnostics

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