



Amplify

HEARING & DIAGNOSTICS

CELEBRATING
7 YEARS!

Locally Owned & Independent
PHONE 02 6021 7500

NEWSLETTER NO. 7
OCTOBER 2019 TO 2020

Fun fact: Ears provide you with more than just hearing, they also help us keep our balance.

ABOUT US

We welcomed Felicity Petcopoulos (Graduate Audiologist) to our wonderful team this year. Felicity has an interest in adult and paediatric hearing assessments and vestibular (balance) assessments. You will find Felicity in our Albury clinic Monday to Friday.



COVID-19

COVID-19 has caused significant disruption to both your lives and ours. We would like to take this opportunity to thank you for your flexibility, kindness and support throughout these unprecedented times. It did however see the creation of our Drive Thru window, now you don't even have to get out of the car to pick up your batteries or get a hearing aid repair! We will continue our altered operations via our drive through, Telehealth appointments and in-clinic with social distancing restrictions in place during this current stage. We are here for support during our regular office hours, 9am to 5pm, Monday to Friday. For all appointments please call 02 6021 7500. If you have any symptoms or have been to any hotspots please do not enter the clinic.

KEEP UP TO DATE

Keep up to date throughout the year with all our events, specials and services through our website & Facebook page, we love connecting with you all.



www.amplifyhearing.com.au



www.facebook.com/amplifyhearing

ALTERNATE LISTENING DEVICES

We now have a range of alternate listening devices available for purchase in clinic. These include the ever popular **Sennheiser**



RS195 Headphones (\$520) and the **Sennheiser RS5000 (\$499.95)** and **RS2000 (\$299)** for television. We also stock **The Vibio Bed Shaker (\$159)** and the **Voyager vibrating travel Alarm clock (\$80)**. If you have a DVA gold or hearing specific card you may be eligible for subsidised ALD's. Why not ask our friendly staff for more information?

BATTERY SPECIAL

A box of **HEARING AID BATTERIES**
for just **\$30.00**



(10pkts/box, sizes 10, 312, 13 and 675). Sale ends 31/01/2021.

VISITING SITES

Yarrawonga Denis Medical Clinic, 92 Woods Road Yarrawonga. Visiting monthly on a Wednesday.

Cobram Cobram Medical Clinic, 2 Charles Street, Cobram. Visiting fortnightly on a Friday.

For all appointments, at any of our locations, please contact our office on 02 6021 7500.

549 MACAULEY STREET ALBURY, NSW, 2640
PHONE: 02 6021 7500

EMAIL: INFO@AMPLIFYHEARING.COM.AU
WEBSITE: WWW.AMPLIFYHEARING.COM.AU

OUR SERVICES

We have been very busy extending our services in recent years. For some of these services we are the only clinic for 300km in any direction to offer such a service. Our scope includes:



Cochlear implants (including BAHA) – candidacy assessments, annual mappings, activations, and upgrades (note: implant surgery itself still requires travel). The importance of local services has been highlighted this year with many people unable to get to Melbourne, we have been excited to take over the care for many of these people. We also stock some parts, loan devices and accessories! If you know someone who may benefit from this local service, let them know that we are here!



Vestibular (balance) assessments – while this will not improve balance, it can assist the GP or ENT in some cases to make a diagnosis. This is only accessible if you have been referred by a medical professional.



Wax removal via microsuction and manual extraction – the current medically preferred method of ear wax removal, currently available in our Albury rooms. Reduced rates for those on a pension.



Adult and paediatric diagnostic hearing tests

Hearing aid assessments and prescriptions

Hearing aid fittings, adjustments, and repairs

Rehabilitation and advice

Custom made ear impressions for musician plugs

Custom made moulds for swimming and noise reduction



Return this Section of the Newsletter to go into the draw to win a magnificent hamper full of local and Australian Made Produce. **Winner Drawn 27/1/2021.**



Name: _____

Phone: _____

CONTINUED EDUCATION

Liz, Kate, Emma B, Emma S and Felicity have been tuning in and expanding their skills from a number of online courses held by leading names in our industry. This has ensured our knowledge is up to date despite the restrictions of COVID-19, to provide you with the best possible patient-centred care and hearing solutions.

LOCAL DONATIONS

It has been a tough year for everyone, especially local charities. This year we have supported The Border Easter Egg Hunt (postponed), The Wodonga Raiders (Season cancelled), Circus Quirkus, Country Women's Association and Country Hope. If you have a local event or are part of a great locally owned business, why not let us know about it? We love the idea of locals supporting locals.

CHRISTMAS CLOSURE



We will be closed from Wednesday 23/12/2020 and reopen Monday 11/1/2021.

HELP & SUPPORT

For assistance during our Christmas closure, please call 0427817587. We appreciate your support throughout 2020 and look forward to continuing these services in 2021!

From our families to yours, we wish you a

Very Merry Christmas
and a safe and healthy
New Year!

